



City of Waynesboro Water Department Policy / 601-735-3121

ONE CALL ALERT TEXT REMINDER WILL APPEAR AS - 281-207-4892

Deposits	All meter deposits are to be paid in full the day of purchase: \$50 for owners, \$100 for commercial, & \$200 for rentals and mobile homes.
Payment Schedule	Water bills are due the first working day of the month after the 10 th a late charge will be added to the bill; 10% of the water bill plus tax. Water will be disconnected after the 20 th of the month. There will be no advance notice.
Reconnect	There will be a \$30 reconnect fee to get the water turned back on when disconnected due to non-payment.
Tampering	If there is any usage after the meter is turned off or before a deposit has been made there will be a tampering charge of \$50.
Meter Removal	The meter will be pulled or locked if there has been any tampering done after it has been turned off by the City. To reset the meter there will be an additional charge of \$100.
Leaks	Any leak beyond the meter is the homeowner's responsibility.
Garbage	The household garbage fee is \$12.35 In a mobile home park, whoever is responsible for the bill will be charged a fee for each hookup on the meter. If there is a house and a mobile home, each household will pay \$12.35
Bills	All water bills are mailed around the 28 th and 29 th of each month. If a customer does not receive a bill, he/she is still responsible for his/her account. A customer may call the office and receive the amount of his/her bill at any time. The city is not responsible for the bill. If a bill gets lost in the mail, the customer is still responsible for the bill.
Unlock Fee	There will be a \$6.00 service charge on the first bill for connecting the service.
Transfers	Before a customer transfers from one residence or business to another, he/she must first pay the bill at the previous address before any transfer can be made.
Deposit Refunds	Refunds will be applied when a customer moves, dies, or disconnects. Refunds will be mailed on the 3 rd of the following month.
Sewer Truck	There is a minimum fee of \$40 for residential and \$80 (one-hour min.) for commercial. Fees will be charged to the customer's bill. The customer must sign an order. If the problem is on the City's part, there will be no charge.
Recheck Meters	There will be a \$5 service charge on the water bill if a customer requests a recheck of his meter reading. *Charged only if reading is correct.
Water Rates	Effective October 1, 2010, a minimum of 2000 gallons is \$8.93, then \$3.57 per thousand.
Sewer Rates	Effective October 1, 2010, a minimum of 2000 gallons is \$8.93, then \$3.25 per thousand.
Septic Systems	The applicant must follow the guidelines set forth by the State Dept of Health regarding onsite wastewater disposal.

Water rates review policy	The Mayor and Board of Aldermen of the City of Waynesboro Water System will review the system's rates on an annual basis and make adjustments as deemed necessary.
Returned Checks	There will be a \$35 charge for all returned checks. Checks not picked up within 3 days will be charged to the customer's account and will be treated as a non-payment and processed accordingly.
Bulk Water Rates	Effective October 01, 2016, a flat rate for the first 2,000 gallons is \$50.00 and then \$10.00 for each additional 1,000 gallons of water.
After Hours Call-Out for Bulk Water	Water will be available during the working day Monday-Friday from 7 A.M. - 4 P.M. If water is requested after hours or on weekends, there will be a \$75.00 call out fee to unlock the hydrant, per each occurrence, plus the cost of the water.
Account Delinquent for 90 days.	Accounts that are delinquent for 90 days will be closed and the deposit will be applied to any past due balances. Before the account can be reopened, all past due balances will have to be paid in full and a new deposit will have to be paid to make the account active.

THE CITY OF WAYNESBORO IS AN EQUAL OPPORTUNITY SERVICE PROVIDER.