



Water Department Policy

601-735-4874

714 Wayne Street
Waynesboro, Mississippi 39367

Deposits	All meter deposits are to be paid in full the day of purchase: \$50 for owners, \$100 for commercial, & \$200 for rentals and mobile homes.
Payment Schedule	Water bills are due the first working day of the month, after the 10 th a late charge will be added to the bill; 10% of the water bill plus tax. Water will be disconnected after the 20 th of the month. There will be no advance notice.
Reconnect	There will be a \$30 reconnect fee to get the water turned back on when disconnected due to non-payment.
Tampering	If there is any usage after the meter is turned off or before a deposit has been made there will be a tampering charge of \$50.
Meter Removal	The meter will be pulled or locked if there has been any tampering done after it has been turned off by the City. To reset the meter there will be an additional charge of \$100.
Leaks	Any leak beyond the meter is the homeowner's responsibility.
Garbage	Household garbage fee is \$10. In a mobile home park, whoever is responsible for the bill will be charged a fee for each hookup on the meter. If there is a house and a mobile home, each household will pay \$10.
Bills	All water bills are mailed around the 28 th and 29 th of each month. If a customer does not receive a bill, he/she is still responsible for his/her account. A customer may call the office and receive the amount of his bill at anytime. The city is not responsible for the bill. If a bill gets lost in the mail, the customer is still responsible for the bill.
Unlock Fee	There will be a \$6.00 service charge on the first bill for connecting the service.
Transfers	Before a customer transfers from one residence or business to another, he/she must first pay the bill at the previous address before any transfer can be made.
Deposit Refunds	Refunds will be applied when a customer moves, dies, or disconnects. Refunds will be mailed on the 3 rd of the following month.
Sewer Truck	There is a minimum fee of \$40 for residential and \$80 (one hour min.) for commercial. Fees will be charged to the customer's bill. The customer must sign an order. If the problem is on the City's part, there will be no charge.
Recheck Meters	There will be a \$5 service charge on water bill if a customer requests a recheck of his meter reading. *Charged only if reading is correct.
Water Rates	Effective October 1, 2009, a minimum 2000 gallons is \$8.50, then \$3.30 per thousand.
Sewer Rates	Effective October 1, 2009, a minimum 2000 gallons is \$8.50, then \$3.00 per thousand.
Septic Systems	Applicant must follow the guidelines set forth by the State Dept of Health regarding onsite wastewater disposal.
Water rates review policy	The Mayor and Board of Aldermen of the City of Waynesboro Water System will review the system's rates on an annual basis and make adjustments as deemed necessary.
Returned Checks	There will be a \$30 charge for all returned checks. Checks not picked up within 3 days will be charged to the customer's account and will be treated as a non-payment and processed accordingly.

THE CITY OF WAYNESBORO IS AN EQUAL OPPORTUNITY SERVICE PROVIDER.